

FASTSPRING RELEASE NOTES

Learn about the latest technical updates

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Release notes: June 29, 2015

Posted by [FastSpring Support Team](#) on Jul 1, 2015 3:17:00 PM

Below is the latest list of updates and improvements on the FastSpring platform. If you have any questions, please feel free to contact support@fastspring.com

Dashboard Changes

Dashboard has a new address: The Dashboard has moved from <https://beta.fastspring.com> to <https://dashboard.fastspring.com>.

New product selector implemented: In any place in the Dashboard where product needs to be selected, you can begin typing to see product display names and product IDs. Selected products will appear under the field, and you can drag products to change the order.

Now you can copy products: A Copy command is available in the Product detail view. This command allows you to make a duplicate of an existing product.

Add Bundle view improved: The view for bundle creation provides a better description of the Display name and Product ID fields.

Storefront and Purchasing Experience Changes

JavaScript API usage example: The <http://fastspring.github.io/playground/> page provides an example "storefront on your website" storefront implemented using the JavaScript API. You can view the page source for examples and comments.

Discount stacking is now possible: If you enable discount stacking for a coupon, the discount can apply on top of the product's discount. For example, suppose a product has a 25% discount defined in its pricing, and a customer enters a coupon for a 10% discount. Previously, the 25% discount would have been used and the 10% discount ignored. Now you can choose in the coupon settings whether to allow the 10% discount to be applied on top of the 25% discount.

Fixed bug that hid volume discount: If both a coupon code and a volume discount for a product are available, adding a coupon code no longer causes the link for volume discounts to be hidden.

Topics: [Platform Release Notes](#)

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Release notes: July 7, 2015

Posted by [FastSpring Support Team](#) on Jul 7, 2015 11:28:00 AM

Below is the latest list of updates and improvements on the FastSpring platform. If you have any questions, please feel free to contact support@fastspring.com

Clicking the "**Live**" or "**Test**" box in the list of **Storefronts** lets you quickly toggle the storefront between those states. Likewise, clicking the "**Public**" or "**Private**" box in the dialog for editing a product allows you to quickly toggle the product between those states.

Controls have been added to the Promotions interface to allow you to rename or delete a coupon.

If a **validation error** occurs on the dashboard when you are creating a product, the resulting page that identifies the missing information is formatted correctly.

Topics: [Platform Release Notes](#)

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Release Notes: July 15, 2015

Posted by [FastSpring Support Team](#) on Jul 15, 2015 9:54:39 AM

Below is the latest list of updates and improvements on the FastSpring platform. If you have any questions, please feel free to contact support@fastspring.com.

Dashboard Changes

The appearance of additional buttons can be customized. A problem was fixed that had prevented the appearance of the **Download Now** button and the **View Instructions Now** button for bank transfers from being customized. In addition, multiple display problems were fixed in the Dashboard.

Storefront and Purchasing Experience Changes

Display names for products are now properly and always returned in server and browser webhooks. The product display name was previously not returned in certain circumstances.

Customers can download multiple files. A problem was fixed that had prevented customers from downloading multiple files from the order confirmation page.

API Changes

Custom order "tags" and product "attributes" are provided in JSON responses. Any custom tags and attributes you pass to an order are provided in the JSON returned by /builder, /complete, and /checkout. See the [Passing and Capturing Custom Order and Product Attributes](#) page in the Knowledge Base for more about tags and attributes.

Changing the country using the API also causes the currency to change. If you use the `_f.Country()` JavaScript API to change the country, the currency now correctly changes to the appropriate currency for that country.

Topics: [FastSpring Release Notes](#)

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Release Notes: July 22, 2015

Posted by [FastSpring Support Team](#) on Jul 22, 2015 9:12:45 AM

Below is the latest list of updates and improvements on the FastSpring platform. If you have any questions, please feel free to contact support@fastspring.com.

Dashboard Changes

Various formatting bug fixes and improvements. For example, several messages that identify missing or invalid information have been improved.

Bug fix for storefront creation. A bug was fixed that had prevented a storefront from being created if the ID of the storefront was the same as a previously-deleted storefront.

Bug fixes regarding coupon codes. The Remove Codes dialog can only be used to remove the coupon codes that belong to the selected coupon. In addition, error detection and messages have been improved related to coupon actions, such as the creation of duplicate coupon codes.

Bug fix to product ID selector. Product variations are listed in addition to top-level products when you begin typing a product name or ID in a Dashboard field.

API Changes

Additional subscription information provided. The /orders API, the order.created webhook, and the subscription.activated webhook now contain extended information about subscriptions.

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Release Notes: August 6, 2015

Posted by [FastSpring Support Team](#) on Aug 17, 2015 3:53:02 PM

Below is the latest list of updates and improvements on the FastSpring platform. If you have any questions, please feel free to contact support@fastspring.com.

Dashboard Changes

Storefronts allow only valid currencies. A currency can only be enabled for a storefront if it is enabled for the overall store.

Improvements made to coupon interface. The dialog for adding a coupon code now allows you to set a discount percent or fixed discount amount and to specify the coupon codes to trigger this discount. In addition, you can limit the number of times a coupon can be used and the dates it can be used. You can also specify whether a coupon can be combined with other discounts. The sequence of the commands in the view that lists coupons has also been improved.

Storefront and Purchasing Experience Changes

VAT calculation corrected. Purchases in euros show the correct original price and final price including VAT. Calculations for VAT exemptions and the VAT on discounted items have also been corrected.

API Changes

New webhook event provided for payoutEntry.created. This event provides vendors with the actual payout amount. The event contains an array of payout objects. For example:

```
{
  "live": false,
  "orderId": "eNPukiOQSxG2IDdZGE6dXw",
  "payouts": [
    {
      "currency": "EUR",
      "payee": "DemoRest",
      "payout": 65.5,
      "total": 86.98
    },
    {
      "currency": "USD",
      "payee": "testpayee",
      "payout": 19.16, "total": 92.74
    }
  ]
}
```

Topics: [FastSpring Release Notes](#), [Platform Release Notes](#)

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Release Notes: August 27, 2015

Posted by [FastSpring Support Team](#) on Aug 27, 2015 5:03:00 PM

Below is the latest list of updates and improvements on the FastSpring platform. If you have any questions, please feel free to contact support@fastspring.com.

Dashboard Changes

Product discounts can be a percentage or a specific amount. Previously, only percentage discounts were supported. Now, a specific discount amount for each currency can be specified.

Entering prices in multiple currencies. The interface for entering product prices in multiple currencies has been improved.

Products can be edited and deleted. A temporary bug had prevented editing and deleting products that did not have a Call to Action.

Better message provided when deleting a product. The message provided if you delete a product that has variations has been improved.

Storefront and Purchasing Experience Changes

New payment method--Direct Debit. Customers can make payments using SEPA Direct Debit in Web Storefronts. Direct Debit allows customers to pay for regular and subscription products directly from a bank account. SEPA Direct Debits are available for Euro-based bank transfers only. Direct Debit is not yet supported in Popup storefronts.

API Changes

Payment type information is provided in JSON. The `order.created`, `browser.order.created`, and `return.created` webhook events and the `GET /orders/{id}` Server API endpoint all return information about the type of payment used. The JSON syntax for this information is as follows:

```
"payment": {  
  
  "type": "card",  
  
  "card": "visa"  
  
}
```

or

```
"payment": {  
  
  "type": "paypal"  
  
}
```

GET /returns/{id} retrieves a single return. This new Server API endpoint gets information about a specific order item return.

New webhook event provided for return.created. This event contains an array of return objects. In addition, a list of any returns applied to an order is included for `order.created` and `payouts`. For example:

```
return.created  
  
{
```



```
"changed": 1439270011112,

"completed": true,

"currency": "EUR",

"customer": {

"company": null,

"email": "john192933@fastspring.com",

"first": "Test",

"last": "User",

"phone": null

},

"id": "9V937vkjQlicdlkjMj4O9A",

"items": [

{

"display": "Extended Download Service",

"product": "eds",

"quantity": 0,

"subtotal": 2.0

},

{

"display": "Parallels Desktop 9 for Mac",

"product": "parallels9",

"quantity": 0,

"subtotal": 15.0

}

],

"live": false,
```

```
"note": "This is a test",

"original": {

"currency": "EUR",

"id": "8Rl16xjoTVuDSrKKN_idZg",

"payoutCurrency": "EUR",

"reference": "DMRST150811-6819-22217",

"subtotal": 71.89,

"tax": 15.09,

"total": 86.98,

"totalInPayoutCurrency": 86.98

},

"payoutCurrency": "EUR",

"reason": "Product Not Received",

"reference": "DMRST150811-1554-15127X",

"subtotal": 17.0,

"tax": 3.57,

"totalRefundInPayoutCurrency": 20.57,

"totalReturn": "20.57"

}
```

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Release Notes: September 4, 2015

Posted by [FastSpring Support Team](#) on Sep 4, 2015 1:32:39 PM

Below is the latest list of updates and improvements on the FastSpring platform. If you have any questions, please feel free to contact support@fastspring.com.

Dashboard Changes

Localization of order pages. Order pages are now automatically translated into German, French and Japanese, in addition to Spanish. To enable these translations, go to Settings -> Localizations and enter en,es,fr,de,ja into the Setup Languages field. When you go to a storefront URL, if your browser has German, French, Spanish or Japanese as the priority language, you will see the storefront in the respective language.

Fixed Amount Off available for Discounts and Volume Discounts. In addition to choosing a Percent Off as a standard Discount or Volume Discount, a fixed Amount Off can now be set. To set these discounts, go to Products, select a product, and choose Pricing. For Volume Discount, select the checkbox.

Discount limitations by date. Discounts can now be easily limited by date. Select the checkbox for Limit Discount Availability by Dates and enter in a Start and End Date and Time.

Direct Debit now available. Direct Debit is now available as a payment method for both Popup stores and Web stores.

Finite Subscriptions added. The number of renewal periods on a subscription product can now be set so that a subscription can be set to not renew forever.

Products and Licenses On/Off Switch. The display of products and licenses can now be enabled and disabled on the order completion page.

Newsletter Signup Consent Checkbox Changes. The checkbox for customers to consent for storing their email addresses for newsletters can now be turned on, turned off, and deselected by default.

API Changes

Implemented /products API endpoint to create and modify products. Documentation can be found at <http://docs.fastspring.com/documents/Veg1HR8AAEGnm9qa/products-scope>

Implemented /coupons API endpoint to create and modify coupons and coupon codes. Documentation can be found at <http://docs.fastspring.com/documents/VegdPx8AAGE5m6sk/coupons-scope>

Documentation

return.created webhook documented

order.completed webhook documentation updated. The example was updated and now contains new parameters: payment type, coupons, discount, discount with tax, payout currency, and total in payout currency.

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Release Notes: September 22, 2015

Posted by [FastSpring Support Team](#) on Sep 22, 2015 1:35:12 PM

Below is the latest list of updates and improvements on the FastSpring platform. If you have any questions, please feel free to contact support@fastspring.com.

Dashboard Changes

Orders menu item has been added to the top bar. This menu lets you view and search placed orders and subscriptions for all storefronts. It also allows you to enter custom orders from the Dashboard.

Websites that can open popup storefronts display improved. The popup storefronts list in the Dashboard now shows whether websites have been whitelisted for each storefront. A whitelisted website is allowed to open that popup storefront. These websites must be approved by FastSpring support. Click the whitelist display for more information.

Subscriptions can have a limited number of renewals. You can specify the maximum number of subscription renewals allowed in the Periods field. The number of renewals permitted does not include any initial free trial period.

Header backgrounds repeat correctly. The display of repeated header backgrounds matches the selected repeat style.

Pricing shown for all store currencies. In fields that let you set a price or a specific discount amount, all currencies supported by the store are shown. "Auto" is shown for a

currency if you have not set a price. The "Auto" label indicates that the price will be automatically converted for that currency.

Storefront and Purchasing Experience Changes

German translation fixed. Corrections have been made to the text shown for storefronts displayed in German.

Bundles are now properly marked as bundles throughout the order flow.

API Changes

Server APIs for /coupons have been added. See 'Coupons' Scope for details. The supported methods are:

Create or update a coupon code: POST /coupons

Add coupon codes to a coupon: POST /coupons/{coupon-id}/codes

Get coupon codes for a coupon: GET /coupons/{coupon-id}/codes

Delete coupon codes from a coupon: DELETE /coupons/{coupon-id}/codes

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Release Notes: October 5, 2015

Posted by [FastSpring Support Team](#) on Oct 5, 2015 12:22:01 PM

Below is the latest list of updates and improvements on the FastSpring platform. If you have any questions, please feel free to contact support@fastspring.com.

Lightbox pop ups in the dashboard can now be closed with the escape key in addition to clicking on the "x" in the right-hand corner of the window.

When trying to **access bundles** occasionally a user may have experienced being redirected back to the homepage. This behavior has been corrected.

When **purchasing more than one bundle**, the bundle quantity displayed properly, showing the proper quantity purchased, but the individual products would always display as "1" for quantity. Additionally, only one license key was being sent out for each individual product instead of the quantity purchased.

Clicking the FastSpring logo on the bottom of the Pinhole theme will now open up a new window with the FastSpring website.

In the **traditional web store checkout** theme, when a subscription was purchased, the text on the confirmation page has been modified so that the total price and total amount for each billing is made to be clearer.

When a **subscription was deactivated** the subscription.deactivated webhook was not always triggered.

The **product area in order details** was not consistently displaying the same information for all product types. Subscriptions, bundles and standard products now consistently display the same information, which includes display name, ID, and price.

If non-latin characters were used in the customer name or company name this resulted in an incomplete JSON payload.

Additional fonts have been added to the themes.

When an **order completes** the instructions for that purchased product have been moved above order contents.

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Release Notes: October 19, 2015

Posted by [FastSpring Support Team](#) on Oct 20, 2015 11:32:23 AM

FastSpring launched a general release covering minor bug fixes. If you have any questions, please feel free to contact support@fastspring.com.

Coupon fields are now exposed by default during the checkout.

On **traditional web store checkout** there is now an option to show the coupon field in the right-hand column along with the payment options.

Storefront statuses now reflect "online" and "offline". Previously "live" and "test" were used.

All currencies are now enabled by default on the store level.

Bug fixed where one time use coupons could be used more than one time. When using Chrome as the browser, the "unused coupons" were displaying "used" coupons.

Fixed an issue which prevented certain areas of Dashboard from loading because of the protocol mismatch (http/https).

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Release Notes: 20151102

Posted by [FastSpring Support Team](#) on Nov 4, 2015 4:08:16 PM

Below is the latest list of updates and improvements on the FastSpring platform. If you have any questions, please feel free to contact support@fastspring.com.

The Javascript API has been updated to version 0.6.2.

All vendors using the API should update to this version.

FastSpring API (api.fastspring.com) was improved for consistency resulting in clear error messaging in API responses. Also, GET /accounts{id} now contains much more information about the returned account.

Popup Checkout changes:

- Fixed an issue where the popup was not appearing when using the latest beta version of Firefox (please update the Javascript API to version 0.6.2).
- Fixed a bug where "do not show licenses on the completion page" parameter was ignored.
- Fixed an issue when hitting the "enter" key on the coupon field caused the payment form to be submitted prematurely.
- New option to start checkout process with an email field being required.

Traditional checkout changes:

- There is a new payment flow which allows a user to click on the payment option which then starts the payment process resulting in a shorter checkout flow.

- Subscription text that is displayed on the cart has been updated to be more specific.
- New font options have been added.

Improvements were made to payment input fields when viewing stores on a mobile device. Also,

Dashboard improvements:

- Bug fixes correcting inconsistencies when submitting tickets and checking ticket statuses from dashboard.
- Reporting: removed breakdown option "by source" from drop down menu in Report detail screen because it was not applicable to the view.
- Order Search: some searches by email or email domain were not displaying.
- New SKU field is available on the product level. This information is passed in webhooks, API responses, JSON objects where product information is available
- Base account currency can now be changed on the account level. Please contact support for assistance on this.
- Values from fulfillments can now be inserted into the post order instructions text. This includes download links and license keys.

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FASTSPRING RELEASE NOTES

Release Notes: November 18, 2015

Posted by [FastSpring Support Team](#) on Nov 18, 2015 5:00:54 PM

Below is the latest list of updates and improvements on the FastSpring platform. If you have any questions, please feel free to contact support@fastspring.com.

Storefront and Purchasing Experience Changes

Improper display of error message when a country mismatch occurred during PayPal purchase experience has been corrected.

Popup store display issues on an iPad as well as intermittent issues reported on Popup store freezing during the purchase process have been resolved.

Free orders on traditional web store resulted in the purchase button not displaying properly when the condensed flow checkout was used.

Country/Language selector has been fixed in Popup store. It was not working properly when hiding it.

Dashboard Changes

Fixed display issue with store statuses.

Topics: [FastSpring Release Notes](#), [Platform Release Notes](#)

STAY INFORMED

The source for documentation of FastSpring technical updates and improvements. Contact support@FastSpring.com if you would like additional support or information.

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FASTSPRING RELEASE NOTES

Release Notes: December 18, 2015

Posted by [FastSpring Support Team](#) on Dec 22, 2015 12:57:02 PM

Below is the latest list of updates and improvements on the FastSpring platform. If you have any questions, please feel free to contact support@fastspring.com.

Licenses and download links can now be dynamically inserted into Post Order Instructions field.

New API request available to cancel existing subscription.

Bundles can now be copied.

Coupon searching and sorting is now available in Coupons. Vendors can also search coupons by coupon code.

Topics: [Platform Release Notes](#)

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