

FASTSPRING RELEASE NOTES

Learn about the latest technical updates

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Release Notes: January 12, 2016

Posted by [FastSpring Support Team](#) on Jan 15, 2016 5:11:33 PM

Below is the latest list of updates and improvements on the FastSpring platform. If you have any questions, please feel free to contact support@fastspring.com.

Platform

VAT percentage for Romania is updated to reflect new rate.

All supported translations will now be automatically enabled for each storefront

Remote License Generator has updated fields available for the:

- new field "product" - represents product or variation id purchased
- removed "tagValues"
- new field "tags" now includes JSON string of order-level "tags"
- new field "attributes" - JSON string of product-level attributes
- remove "sourceKey", "sourceCampaign"
- add "subscription" in addition to "subscriptionReference"
- new field "sku"

- Fixed an issue which prevented recent **webhook activity** from displaying in the dashboard

Checkout

Usability improvements for the Popup store:

- Credit card input will now identify the credit card type and properly add spacing to the field for better readability of numbers
- CVV field now has a hint which explains the CVV

API

- Improvements to the **/accounts API** which now allows account lookup by products purchased, active subscriptions, canceled subscriptions and refunds.

Topics: [Platform Release Notes](#)

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Release Notes: February 12, 2016

Posted by [FastSpring Support Team](#) on Feb 12, 2016 10:38:23 AM

Below is the latest list of updates and improvements on the FastSpring platform. If you have any questions, please feel free to contact support@fastspring.com.

API Changes

/orders API endpoint is now capable of returning information on multiple orders at once.

Documentation describing our APIs can be found

here: <https://confluence.fastspring.com/docs/integrating-with-fastspring/fastspring-api/orders>

New method supported for the JS API – `_f.Recognize` which allows you to pass customer first name, last name and email to be pre-filled in the order form.

Usage: `_f.Recognize("email@mail.com","FirstName","LastName");`

New API endpoint is now available – GET `/subscriptions` which returns all subscription IDs for a vendor's account.

/accounts endpoint will now return all customers' accounts for the vendor.

Documentation: <https://confluence.fastspring.com/docs/integrating-with-fastspring/fastspring-api/accounts>

– **/subscriptions endpoint** now supports updates to the subscription instance.

Documentation: <https://confluence.fastspring.com/docs/integrating-with-fastspring/fastspring-api/subscriptions>

Subscription Enhancements

Subscription instances can now be edited from the Dashboard by the vendor to change the subscription product (upgrade/downgrade), change quantity, date of the next rebill or set the subscription end date. This can be found by viewing/editing an existing subscription order:

Dashboard Enhancements

Dashboard usability improvements have been made. Main navigation was sometimes inhibited if a store name contained longer character string. The ability to select the controls or options in the navigation was blocked.

Webhook Enhancements

Subscription.charge.completed webhook now contains the order ID and reference to the corresponding order.

Order.completed webhook now contains the shipping address.

Email Changes

New enhanced email system introduced into the system.

- Single email per order which contains all licenses, products purchased, download links generated
- Shared snippets functionality - predefined HTML snippets can now be used in all email templates
- Easy translation – all supported languages and strings are presented in the easy to use form

Please note: the new email system currently supports only "order receipt" email but support for other platform communication is coming soon with the goal to enable all customer communication through the single interface.

Navigate to Settings > General in the Dashboard to switch between new and legacy email systems.

Account Management Functionality

Account Management allows for a customer self-service portal where all customers can view their orders, retrieve generated licenses and download files, and view all subscriptions, change associated payment methods on subscriptions, cancel subscriptions.

A link to the account management is automatically included in the order receipt emails sent to all customers after the successful order.

Topics: [Platform Release Notes](#)

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Release Notes: March 9, 2016

Posted by [FastSpring staff](#) on Mar 9, 2016 4:09:24 PM

Below are the latest feature and functionality updates. Please contact support@fastspring.com if you have any questions.

Store Changes

Fixed an issue with the popup store when "multiple future rebills" text appeared for non-subscription products.

Color of the "checkmark" on the **order completion page** can now be changed in the popup store.

An option to prompt for address information for digital goods has been added to the **Storefront Settings**.

Test orders will no longer trigger the **Impact Radius** tracking code.

Fixed an issue where **test orders** were being blocked due to a test credit card hitting our risk settings.

Fixed an issue that was preventing the **Norton Security Seal** to display consistently in the traditional web store purchase flow.

Fixed an issue that was causing **image icons** to not display properly.

Storefronts have been translated into the following languages: Danish, German, Spanish, Finnish, French, Italian, Japanese, Dutch, Norwegian, Portuguese, Russian, Swedish. Please let us know if you see any issue with our translations or if you would like to request translation to additional languages.

Subscriptions

Fixed an issue that occurred when using the **API or dashboard** to modify the main subscription product. Simulating a charge after this modification resulted in the item display name not displaying the new product name.

Fixed an issue where a **subscription discount** was not properly combined with the coupon discount resulting in an improper discount amount being displayed.

Subscription ID can now be used to search for subscriptions in the dashboard

All **API endpoints** now properly return Error Code 400 (originally reported 404) when item is not found

Updates to **subscription functionality**.

- Dunning events are now controlled on the product level
- New webhooks are being fired: `subscription.payment.notification`, `subscription.payment.overdue`

Coupons

Coupons can now be applied to the subscription and edited during the subscription lifecycle.

"Discount Duration" can be set for coupons to control the number of rebill periods the discount will be applied.

Dashboard

Improvements to the "**Products**" interface.

- Subscriptions are now a separate tab, along with Bundles and Products.
- Subscription and Product pricing setup is improved to be easier to use and understand

Topics: [FastSpring Release Notes](#)

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Release Notes: March 17, 2016

Posted by [FastSpring Support Team](#) on Mar 30, 2016 2:25:10 PM

Below is the latest list of updates and improvements on the FastSpring platform. If you have any questions, please feel free to contact support@fastspring.com.

NEW FEATURES

Subscriptions

Tags and Attributes are now available in all subscription webhooks and API responses.

Subscription webhooks and API responses now contain the **current period sequence number** and a total number of periods.

License generators for fulfillment actions on subscriptions can now use period sequence numbers as well.

Coupons now can be added and modified on active subscription instances via the **/subscriptions** endpoint of the FastSpring API.

Updated FastSpring's address in various Dashboard locations and agreements, to reflect the new address:

FastSpring
801 Garden St
Suite 201
Santa Barbara, CA 93101

Web Storefronts

Added the ability to require customers to enter their email addresses before they can visit the Storefront, in support of abandoned cart remarketing. This can be enabled via **Storefronts > SETTINGS > General Settings**.

Added ability to hide the **Enter VAT ID** link.

Popup Storefronts

Added ability to hide the **Enter VAT ID** link.

Added the option to hide or show the **Norton SECURED** seal. Previously, the seal was always shown and could not be hidden.

Customer-Facing Account Management Pages

Product images are now displayed in the Account Management pages.

Added support for PayPal and other payment methods via Account Management pages.

BUG FIXES

Fixed an issue with the placement / alignment of the **Coupon Code** field on Storefronts in *Microsoft Internet Explorer 10*.

Fixed an issue with the width of the popover message displayed when clicking the **secure lock icon** in a Popup Storefront.

Fixed an issue which resulted in purchaser's e-mail address being subscribed to the mailing list even when the **newsletter check box** was unchecked.

Fixed an issue that allowed Popup Storefronts to be the **Default** Storefront, which caused issues since there is no Homepage; now the Default Storefront is always a Web Storefront.

Fixed an issue which prevented **Customer Notification** emails from being sent if a snippet used in the template had been deleted.

Fixed an issue that could prevent **rebilling information messages** (e.g. "Multiple future rebillings. Details") from appearing on the Popup Storefront in certain circumstances.

Fixed an issue that could cause an error message to be displayed when **selecting JPY** under **Settings > Localization** in certain cases.

Fixed a display issue that could cause an incorrect **rebill amount** to be displayed after changing a product in certain circumstances.

Fixed an issue that prevented additional rows of **volume discounts** (beyond the first row) from being saved for a product, bundle or subscription via the Dashboard.

Topics: [Platform Release Notes](#)

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Release Notes: April 4, 2016

Posted by [FastSpring Support Team](#) on Apr 6, 2016 4:26:26 PM

Below is the latest list of updates and improvements on the FastSpring platform. If you have any questions, please feel free to contact support@fastspring.com.

NEW FEATURES

Bank transfer instructions have been updated to better communicate all transfer fields.

When **updating a payment method** for a subscription via account management, customers can now add a different payment method (as opposed to only modifying an existing method).

When canceling a subscription, changing the default payment method for a subscription, or removing a payment method from a subscription via account management, customers will now be **prompted to confirm** the change before the action is completed.

Webhooks

The **order.completed** webhook now includes the **last four digits of the card number** and the **card type** used for the purchase.

Customers' postal / ZIP code is now included in the **order.completed** webhook for orders where it was collected (e.g., credit or debit card orders).

All **subscription-related webhooks** now contain the "state" field, which reflects the stage of a subscription lifecycle.

Customer Notifications

All **subscription email messages** are now being sent using the new email system. The former **Dunning** sub-menu under **Settings** has been removed as a result. Customer-facing subscription email messages are now fully customizable, and can be controlled via **Settings > Customer Notifications > Subscriptions**.

FastSpring API

The **/returns API endpoint** has been added, allowing you to query returns and refunds. To get the return / refund ID, subscribe to the **return.created** webhook or query the refunded order by using the **/orders** API endpoint.

The **/products API endpoint** has been extended to support getting a list of products and products one by one.

The response to GET /orders/id now returns the **last four digits of the card number** and the **card type** used for the purchase.

All **subscription-related API responses** now contain the "state" field, which reflects the stage of a subscription lifecycle.

Vendors who have implemented customer accounts externally and base them on FastSpring's customer accounts can now pass pre-authenticated customers to account management directly without requiring an additional FastSpring login by the customer. For more information, see please the section *Authenticating customer to redirect to the Account Management section* in <http://docs.fastspring.com/integrating-with-fastspring/store-builder-library/passing-sensitive-data-with-secure-requests>

BUG FIXES

Fixed an issue that caused an error message to be displayed when **deleting a product**.

Fixed an issue that could prevent **Account Management pages** from loading in certain circumstances.

Fixed an issue with the **logo for high resolution displays** on Web Storefront checkout pages.

Fixed an issue that prevented the **customer's region / state** from being included in webhooks for orders where address information had been collected.

Fixed an issue that could **prevent checkout on mobile devices** for subscriptions when cross-sells or up-sells were offered.

Fixed an issue that could sometimes cause **future re-bill information** to be displayed when the product in the cart was not a subscription.

Fixed an issue that prevented the addition or editing of a translation for the phrase "**here is your receipt for the order**".

Topics: [FastSpring Release Notes](#), [Platform Release Notes](#)

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Release Notes: April 18, 2016

Posted by [FastSpring Support Team](#) on Apr 22, 2016 11:03:21 AM

Below is the latest list of updates and improvements on the FastSpring platform. If you have any questions, please feel free to contact support@fastspring.com.

NEW FEATURES

File fulfillments have been improved and now support uninterrupted **upload of files more than 5GB** via the *Remote File URL* and *Dropbox* options.

Account IDs and subscription IDs have been added to all applicable webhooks.

"File download" fulfillment can now be created, removed and updated via the `/products` API.

BUG FIXES

Fixed an issue that could cause **volume discounts** to be applied incorrectly.

Fixed an issue that briefly prevented edits to **Customer Notification templates** from being saved.

Fixed an issue with the **test e-mail sending** functionality (when editing the Customer Notification template) not using the specified email address.

Fixed some issues with adding, deleting and changing **subscription payment methods** via account management.

Fixed an issue that could cause an 'order completed' **email message to be sent incorrectly** when a customer updated payment information on a subscription and the Store was set to use the legacy email system.

Fixed some **minor display issues** with account management and the completion page for Web Storefronts.

Fixed an issue that could prevent the **subscription.activated webhook** from firing in some cases.

Fixed an issue that could allow valid users who are not normally allowed to **create new users** to do so.

Fixed an issue that prevented the **Custom Order creator** from saving specific country and currency settings.

Fixed an issue that could cause **subscription details to appear twice** in a Web Storefront when volume discounts were applied.

Fixed an issue that could occur when searching for coupons that include a **space in the Coupon ID**.

Topics: [FastSpring Release Notes](#), [Platform Release Notes](#)

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Release Notes: May 2, 2016

Posted by [FastSpring Support Team](#) on May 4, 2016 1:20:24 PM

Below is the latest list of updates and improvements on the FastSpring platform. If you have any questions, please feel free to contact support@fastspring.com.

New Features

Improved abandoned cart tracking algorithm and associated webhooks. Please see <http://docs.fastspring.com/cart-abandonment-tracking-and-customer-mailing-list-opt-in>.

Increased the limit for fulfillment **files uploaded via Dashboard to 5 GB**.

Added dynamic, localized **terms and privacy policy links** to the checkout page.

Subscriptions

Product discounts can now be **changed on a subscription instance**.

Vendors can now **change item prices on a subscription instance** with optional proration. This might be used, for example, to charge variable amounts each month.

Bug Fixes

Fixed an issue that could prevent fulfillment info from being displayed and prevent fulfillment email messages from being sent for **custom orders that included bundles**.

Fixed a bug that could cause an **error when updating the product quantity** on checkout pages.

Fixed an issue that prevented a product from being edited **after being deleted and recreated** using the same product ID.

Fixed an issue that **prevented account.created webhooks from firing** under certain circumstances.

Fixed an issue with certain **fulfillment files not being properly delivered** after the purchase.

Improved the behavior of the **Secure Checkout by FastSpring** text on Popup Storefronts.

Fixed an issue with the confirmation dialog not appearing when customers **removed a payment method via Account Management**.

Topics: [Features](#), [Platform Release Notes](#)

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Release Notes: May 17, 2016

Posted by [FastSpring Support Team](#) on May 24, 2016 8:36:10 AM

Below is the latest list of updates and improvements on the FastSpring platform. If you have any questions, please feel free to contact support@fastspring.com.

NEW FEATURES

Added **new webhook subscription.trial.reminder**. This will automatically fire three days before a subscription trial ends.

Added a new customer-facing **subscription trial reminder email message** to be sent three days before a subscription trial ends.

The **price on a subscription instance** can now be changed using the **/subscriptions** endpoint of the FastSpring API.

The **Reply-to** field for Customer Notification email messages is now automatically set to your support email by default, and can be manually changed.

IMPROVEMENTS

Fixed an issue that could cause a **mailingListEntry.updated webhook** to fire incorrectly with the *list* and *reason* of "abandoned" when a customer ordered successfully with the newsletter check box deselected.

Fixed an issue that prevented **users with account administrator** status from viewing and editing other users.

Improved performance with the **Recent Activity** modal dialog for server webhooks when a very large amount of data is present.

Fixed several **broken documentation / help links** in various Dashboard locations.

Fixed an issue that could cause certain email messages and the **order.completed** webhook to be incorrectly sent / fired when a customer **added a new payment method** via Account Management.

Fixed an issue that prevented coupons' **Applied Discount Reason** text from being displayed on Storefronts.

Fixed an issue that prevented certain **Customer Notification Shared Snippets** from being edited when using *Google Chrome* for Mac.

Improved the layout and appearance of the **subscription detail page** in the Dashboard for editing individual subscription instances.

Fixed an issue that prevented **subscription product images** from appearing in Account Management.

Fixed an issue that prevented a **discount from being removed** from an existing subscription instance.

Fixed an issue that could prevent a **subscription price change event** from being fired under certain circumstances.

Topics: [FastSpring Release Notes](#), [Platform Release Notes](#)

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Release Notes: May 31, 2016

Posted by [FastSpring Support Team](#) on Jun 2, 2016 2:57:38 PM

Below is the latest list of updates and improvements on the FastSpring platform. If you have any questions, please feel free to contact support@fastspring.com.

IMPROVEMENTS

Many improvements have been made to **Customer-Facing Account Management**:

- "Remove", "Cancel", and "Change" actions now have confirmations screens.
- Manifest parameters are now obeyed on the page (colors, sizes, corner rounding, etc.).
- The Norton secure logo and link have been fixed.
- Subscriptions with Free Trial periods now display the stored payment method.
- Links to invoices are now working correctly.
- Certain display issues related to refreshing after payment method changes have been fixed.
- Attempting to add a payment method that results in a declined authorization no longer triggers the order.failed event.
- Multiple minor improvements have been made as well.
- For more information about Customer-Facing Account Management, please see <http://docs.fastspring.com/customer-facing-account-management>.

Translations for themes have been improved.

The **/events API endpoint** now properly responds with "more: true" if there are more than 25 events.

Fixed an issue with Web Storefront Homepage **product title link** that could prevent it from working when it was set to 'Show inline product description'.

Pricing is now displayed properly for subscriptions with the volume discount "amount off" set and a discount duration applied.

Fixed an issue with U.S. sales tax not being **included in the order total displayed** on the order completion page.

Fixed an issue that could prevent a coupon code from being applied to certain existing subscriptions.

Topics: [FastSpring Release Notes](#), [Platform Release Notes](#)

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Release Notes: June 13, 2016

Posted by [FastSpring Support Team](#) on Jun 16, 2016 3:40:48 PM

Below is the latest list of updates and improvements on the FastSpring platform. If you have any questions, please feel free to contact support@fastspring.com.

NEW FEATURES

The **Extended Download Service (EDS)** is now available for all products that have file download fulfillments. EDS is an optional service you can offer to your customers that makes file downloads available for one year rather than the default seven days. You control the price of EDS, and you can choose to add it to the order automatically or offer it as a separate, additional service. For more information, check out our Knowledge Base article [here](#).

Store types (e.g. "Classic" and "Reseller") are now shown when viewing all Stores in the Dashboard.

PayPal has been disabled as a payment option in **Turkey** due to recent updates to regulations.

IMPROVEMENTS

Improved some **Dutch language translations**.

Fixed an issue that could prevent mailingListEntry.updated webhooks from firing for **abandoned carts** in certain conditions.

Fixed an issue that could result in users being redirected to a broken product view after **editing file download fulfillment** in certain circumstances.

Updating a payment method in customer-facing Account Management no longer updates billing history.

Various minor improvements have been made to the **appearance** of the customer-facing Account Management pages.

Topics: [FastSpring Release Notes](#), [Platform Release Notes](#)

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Release Notes: June 27, 2016

Posted by [FastSpring Support Team](#) on Jun 30, 2016 12:26:15 PM

Below is the latest list of updates and improvements on the FastSpring platform. If you have any questions, please feel free to contact support@fastspring.com.

New Features

Subscription Addons are now available. This feature provides sellers with the ability to create a product and associate it as an add-on to a subscription. If selected by the customer, the product will be invoiced as part of and on the same schedule as the associated subscription. For more details, please see our Knowledge Base article [here](#).

The **language used in customer-facing email notifications** is now based on the language used for the associated order rather than the customer account.

The **language used in an order** is now included in order-related webhooks.

The **order.completed** webhook now contains all monetary values **in the payout currency** in addition to the currency of the order.

When making multiple edits to subscription instances, the effects can now be **prorated once in aggregate**. Previously, proration was triggered separately after each edit.

Improvements

Fixed an issue that prevented a product that had been **created by copying another product** from being accessible via the API.

Fixed an issue that caused **bundle fulfillments to be displayed twice** on the order completion page.

Fixed an issue that prevented **sorting on the Products** page.

Fixed an issue with the page that appears when clicking the "Show billing history" link for an **inactive subscription** in the customer-facing Account Management portal.

Fixed an issue that prevented the **Alipay logo** from appearing on Web Storefronts.

Made multiple improvements to the functionality and the information shown on the **customer-facing Account Management portal**.

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Release Notes: July 11, 2016

Posted by [FastSpring Support Team](#) on Jul 14, 2016 3:18:23 PM

Below is the latest list of updates and improvements on the FastSpring platform. If you have any questions, please feel free to contact support@fastspring.com.

NEW FEATURES

Added the ability to **upload coupon codes** to a coupon and **download existing coupon codes** from a coupon, and improved handling of large batches that may include hundreds or thousands of coupon codes.

After editing a coupon, the **coupon last edited is now highlighted** in the list of all coupons, making it easier to identify the one that was just edited.

IMPROVEMENTS

Improved the **display of discounted pricing** in Web Storefronts, such that the crossed out price now reflects the original unit price rather than the original total price.

Corrected an issue that could prevent the **trial reminder email messages** from being disabled for certain subscriptions.

Fixed an issue that could allow a coupon code to be used **more times than allowed** in the coupon's configuration in certain circumstances.

Fixed an issue that caused an incorrect page to be displayed in the Dashboard after **saving a subscription addon** if certain required fields had not been completed.

Fixed an issue that could prevent orders from going through if Store Builder Library had been used to **pass in customer details**.

Improved processing of coupon edits so that changes can be made to coupons that have large numbers of existing coupon codes.

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Release Notes: August 1, 2016

Posted by [FastSpring Support Team](#) on Aug 3, 2016 3:33:27 PM

Below is the latest list of updates and improvements on the FastSpring platform. If you have any questions, please feel free to contact support@fastspring.com.

NEW FEATURES

Amazon Payments is now available as a payment method and can be used for both regular orders and orders containing subscriptions.

Canceled subscriptions that have not yet been deactivated can now be **un-canceled via the API**; previously this was only possible using the Dashboard.

The **PREVIEW** and **SAVE AND PREVIEW** commands are now available for **Popup Storefronts**, allowing you to place test orders for a virtual product via your Popup Storefront directly from the Dashboard, and without having to whitelist a domain.

Popup Storefronts that are Offline - with .test. in the URL - can now be **tested from Web domains that have not yet been whitelisted**, to allow for easy testing. Live transactions must still be processed through Web domains that have been whitelisted. For more information about Offline Storefronts, please see

<http://docs.fastspring.com/storefronts/online-and-offline-storefronts>.

When making changes to an active subscription instance via the Dashboard, current and new values will be compared side-by-side in a split view, with **changes highlighted for easy review**.

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Release Notes: August 15, 2016

Posted by [FastSpring Support Team](#) on Aug 18, 2016 8:49:18 AM

Below is the latest list of updates and improvements on the FastSpring platform. If you have any questions, please feel free to contact support@fastspring.com.

NEW FEATURES

Amounts in the **payout currency** are now included in applicable webhooks.

Added **new field changedInSeconds** to webhook payloads and API responses, to display dates in seconds. Previously, there was only the **changed** field, which displays dates in milliseconds.

Order notes are now included in all order-related and return / refund-related webhooks.

IMPROVEMENTS

Fixed an issue that could prevent coupons with a fixed duration from being applied correctly when **editing an active subscription instance** for subscriptions that have sophisticated free trial / discount periods.

Fixed an issue with the 'prorate' option not appearing when **editing an individual subscription instance** and changing from an adohc / managed subscription product to a standard subscription product.

Fixed an issue that could prevent an **incomplete order from being canceled** via the Dashboard.

Fixed an issue that could cause an incorrect amount to be displayed in the **Your Total line of a Popup Storefront** when US sales tax was included in the order.

Made multiple improvements to **German localization** in Storefronts.

Improved the **width of the Refund Amount field** when processing a partial refund via the Dashboard.

Fixed an issue that caused the **variable name** to be rendered in customer-facing email messages, rather than the variable's date value.

Fixed an issue that prevented the **Require Selection and Inherit Quantity check boxes** from being displayed in the Dashboard interface after saving certain product options.

Topics: [FastSpring Release Notes](#), [Platform Release Notes](#)

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Release Notes: September 8, 2016

Posted by [FastSpring Support Team](#) on Sep 12, 2016 10:31:23 AM

NEW FEATURES

FastSpring now offers direct **integration with [UpSellit](#)** for re-marketing to potential customers who have abandoned the cart after entering an email address. This can be enabled under **Extensions -> Extensions Catalog -> Upsellit**.

Orders can now be retrieved via the **/orders endpoint of the API** based on specific criteria, including single or multiple specific products and date ranges. For example: `GET /orders?product=<productPath>&begin=2016-08-01&end=2016-08-15` Click [here](#) for more information.

Fulfillment actions that have been disabled for a product, bundle or subscription are now **visible and can be re-enabled**.

Coupons can now be configured to optionally exclude additional charges such as the **Extended Download Service (EDS) and the Shipping Fee Calculator**, so that the coupon discount will not be applied to those amounts.

IMPROVEMENTS

Fixed an issue that could prevent the **data-fsc-selections-smartdisplay** marker in Store Builder Library from working properly in certain circumstances.

Fixed an issue that could cause the **SKU field** to be missing in certain types of external license fulfillments for certain types of orders.

Fixed a typo in the **default order receipt** email template used with the New Email System.

Fixed an issue that could cause the **Extended Download Service (EDS)** to disappear when a coupon was applied to an order that did not include EDS.

Corrected a display issue with **wire transfer instructions** when presented in Safari.

Fixed an issue that could prevent license keys from being included in customer-facing receipt email messages for **orders that initially failed to complete** and required manual intervention.

Fixed an issue that prevented the **"Abandoned Cart Popup"** message from being displayed correctly on Web Storefronts.

Fixed an issue that prevented the **Inherit Quantity** property of a product option from being recognized when **products are added via `_f.Add()`**.

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Release Notes: September 19, 2016

Posted by [FastSpring Support Team](#) on Sep 21, 2016 6:02:16 PM

NEW FEATURES

Updated the **UpSellit extension** to better capture successful orders.

IMPROVEMENTS

Corrected an issue that could cause an error when entering some **non-U.S. postal codes**.

Corrected an issue that could cause an unexpected error when **purchasing a cross-sell** together with shipping charges or the Extended Download Service (EDS).

Fixed an issue which prevented **localized product metadata** from being returned when using Store Builder Library and changing language of the order.

Fixed an issue that could prevent customers from **accessing the account management** portal when their order history included a wire transfer purchase.

Corrected an issue that could occur when clearing *both* the **Does not apply to Extended Download Service** and the **Does not apply to Shipping Fee** check boxes for a coupon.

Fixed an issue that prevented shipping script calculation from being **triggered on ZIP code change**.

Corrected an issue that could cause **email addresses contained in Post Order Instructions** to be encoded in the order.completed webhook.

Fixed an issue that could prevent order processing in a Popup Storefront when a physical product is selected and the **Force physical address collection on all orders** check box is selected.

Fixed an error that prevented **numeric comparisons in email template conditions**.

Corrected an issue that prevented certain strings from being **translated to the language of the order** on a Web Storefront.

Topics: [FastSpring Release Notes](#), [Platform Release Notes](#)

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Release Notes: October 12, 2016

Posted by [FastSpring Support Team](#) on Oct 14, 2016 9:30:16 AM

NEW FEATURES

Introduced the new change log feature that displays release notes for all Dashboard users directly in the Dashboard. Just click the dot to the left of your Store name to view the change log. When the dot is red, the number shown indicates the number of new change log entries available.

Improved the way the parent product ID badge is shown to the right of most unmodified values in a **product variation** on the product detail page in the Dashboard.

STORE BUILDER LIBRARY

A new version of Store Builder Library has been released –

<https://d1f8f9xcsvx3ha.cloudfront.net/sbl/0.7.0/fastspring-builder.min.js>:

1. **Recognize** now takes an object with the values for recognize but also has backwards compatibility for email, firstName, lastName as parameters.

The new allowable Recognize fields are: 'firstName', 'lastName', 'email', 'company', 'addressLine1', 'addressLine2', 'city', 'region', 'country', 'postalCode', 'phoneNumber'.

2. **Callbacks** are now called in the correct order; each builder method now takes a function as its last parameter which will be called with 'false' if the call failed, or the appropriate data when successful.

3. '**_f!**' and **uppercase method names** have been deprecated. '**fastspring.builder**' and lowercase method names (push, recognize, country, etc.) are now preferred.

4. Fixed **email validation issues** with themes (email addresses were not validated and customers could enter malformed email addresses).

5. **Tax and shipping costs** are now properly calculated when postal code is passed in the Recognize payload.

IMPROVEMENTS

Corrected an issue that could occasionally prevent customer address information from being included in the **order.completed webhook** for PayPal orders.

Resolved an issue that could make it impossible to view a subscription in the Dashboard following a **partial refund** of the associated order.

Fixed: Coupons now apply properly to transactions created as **custom orders**.

Fixed a bug that resulted in a discount being reset in certain circumstances when the **coupon was renamed**.

Corrected an issue that could prevent certain orders for non-U.S. customers from completing via a Poupup Storefront when a physical address is required (e.g. for orders including physical products or when the option **Force physical address collection** is enabled under **Storefronts -> Popup Storefronts -> SETTINGS -> Checkout**).

Corrected a problem that could prevent **Post Order Instructions** from being rendered on the completion page and in customers' email receipts for products whose product path began with a numeric character.

Fixed: Some orders using **Amazon Payments** as a payment method were not being properly authorized.

Corrected an issue that could prevent an active subscription instance from being updated correctly when **changing from one subscription-based product to another**, in certain circumstances.

Corrected a problem that prevented the customer's region (i.e., state / province, etc.) from being included in the **order.completed webhook** payload.

Fixed: Address validation error thrown for **custom orders that contain a shippable product**.

Topics: [FastSpring Release Notes](#), [Platform Release Notes](#)

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Release Notes: October 27, 2016

Posted by [FastSpring Support Team](#) on Oct 31, 2016 3:54:46 PM

NEW FEATURES

Store Builder Library (SBL) has been updated to version 0.7.1. We strongly encourage everyone who currently uses SBL to update to the latest version in order to take full advantage of the latest features and improvements. Version 0.7.1 remains backward compatible, so the update can be as simple as obtaining the latest SBL code / URL from the **LINKS** dialog of your Storefront(s) and updating your store page(s).

If you do not use Store Builder Library, you can disregard this notice.

Added two new fields to the **order.completed** webhook: **regionCode** and **regionDisplay**. The **regionCode** field uses a two-character ISO code to identify the state for customers in the United States. The **regionDisplay** field renders the full name of the customer's region.

Added new **Events** and **Subscriptions** tabs under the **Activity** menu. The new **Events** tab shows all activity of all types, including refunds, subscription edits, cancellations, etc. The new **Subscriptions** tab gives you quick access to a filterable list of all customer subscriptions.

Added three new fields to the **mailingListEntry.updated** and **mailingListEntry.removed** webhooks:

display: Product display name

summary: Product summary

imageURL: Product icon image URL

When **editing the notification or cancellation settings** for a subscription-based product, you will now be prompted to select whether or not you want to apply the changes to *all* active subscription instances for that product. For more details, please see our Knowledge Base article [here](#).

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Release Notes: November 18, 2016

Posted by [FastSpring Support Team](#) on Nov 22, 2016 5:51:46 AM

NEW FEATURES

Secure payload certificates can now be uploaded instead of copying and pasting, to improve experience of getting secure payloads up and running.

PayPal is now available as a payment method for customers whose **currency is BRL**.

The **browser.order.completed webhook** now includes monetary values in the payout currency.

IMPROVEMENTS

A **secure payload** can now be combined with other commands and data in Store Builder Library to avoid multiple requests.

Next notification date information is no longer shown in subscription details after **canceling a subscription** with deactivation at next billing period.

When running reports and selecting to break down by coupon, **data is now grouped by coupon ID** rather than listing individual coupon codes.

Fixed an issue that could result in an incorrect price calculation when a coupon was applied to an order that was originally **created via a secure payload**.

Fixed an issue that could cause some customers in California to have **CAD selected as the default currency**.

Corrected a problem that could make it impossible to **save updates to a stored payment method** via the customer-facing account management portal, in certain circumstances.

Resolved an issue that could cause a "page not found" message to be **displayed instead of the completion page** following a successful Amazon payment order, in some cases.

Topics: [FastSpring Release Notes](#), [Platform Release Notes](#)

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Release Notes: December 2, 2016

Posted by [FastSpring Support Team](#) on Dec 5, 2016 5:16:54 PM

NEW FEATURES

Released major updates around **integration options**:

- All integration options are now moved to a single tab called **Integrations**
- **API Credentials** are moved to a separate page
- Multiple sets of **webhooks** can now be added, and each webhook event can now be posted to multiple different URLs

Only the **subscription.deactivated** webhook will now be fired for subscriptions that are canceled with the option to deactivate immediately selected. The **subscription.canceled** webhook will now fire only for subscriptions that are canceled with the option to deactivate at the end of the period selected.

Updated the fulfillment editing interface for the better visual separation between **active and inactive fulfillments**.

Purchase Orders are now available as a customer-facing payment method. This feature is disabled by default for all accounts; if you would like to consider allowing your business customers to process purchase order transactions, please contact support@fastspring.com.

The **Post Order Instructions** field for products, bundles and subscriptions can now reference all order variables to render transaction details in the message. Also, the "iff" comparison helper is now available for use in the **Post Order Instructions** field, which

now functions similarly to a Customer Notification template. For more information about the "iff" comparison helper, please click [here](#).

When purchasing using **Amazon Payments**, customers are no longer required to enter any personal information other than the logon credentials.

Webhook data can now optionally be expanded to include full details for accounts, orders, products and subscriptions in event types where only the IDs would be included by default. For example, with this feature enabled, order.completed will include full customer account details rather than only the account ID.

IMPROVEMENTS

Corrected some issues with the **filter options on the Events tab** in the Dashboard.

Made improvements to certain **German language translations on the completion page**.

Made improvements to certain **Japanese language translations on Popup Storefronts**.

Corrected some problems with certain elements of the **date range selector interface** when running reports.

Resolved an issue that could prevent order receipt email messages from being sent for Stores using the **legacy email system**, on orders that were created using a secure payload via the Store Builder Library.

Fixed an issue that could prevent the **Extended Download Service (EDS)** from being offered for product variations in certain circumstances.

Corrected a problem that could prevent a different coupon from being **applied to an existing subscription instance** when the initial subscription purchase included a 100% off coupon.

Resolved an issue that prevented **Retina logo images** from being scaled when rendered on mobile devices.

Fixed a problem that prevented **the 'low license limit' setting** from being saved when editing a license generation fulfillment action.

Corrected an issue that resulted in **a redirect to the Dashboard** after creating and saving a new subscription product.

Resolved a minor problem that prevented the **product format from being changed** from Digital to Physical after adding a file download fulfillment action to a subscription-based product.

Topics: [FastSpring Release Notes](#), [Platform Release Notes](#)

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Release Notes: December 15, 2016

Posted by [FastSpring Support Team](#) on Dec 19, 2016 7:27:30 AM

NEW FEATURES

The **State field** for US orders and the **Region field** for Canadian orders are now drop-down selectors to ensure consistent data.

Added the the word "optional" to the label in the **Purchase Order Number field** for Web Storefronts and Popup Storefronts, to indicate that customers using POs are not required to enter a PO number.

IMPROVEMENTS

Resolved an issue that caused live orders to be displayed on the **Events tab in Dashboard** when filtering for test orders only.

Fixed a problem with **VAT calculation** for Stores that only support USD when applying a percent off coupon.

Resolved a problem that could sometimes prevent **customers in China from purchasing using PayPal**.

Corrected an issue that prevented the internal order ID from being returned to browser scripts and the **data-popup-closed event of Store Builder Library** for new PO transactions.

Topics: [FastSpring Release Notes](#), [Platform Release Notes](#)

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